




What is myHero?

- myHero is a new quick-and-easy way to recognize your colleagues throughout the organization for exemplary work and behavior by sending them a “rave” note.

What is a rave?

- A rave is ANTHC’s way of showing enthusiasm for our fellow coworkers. Rave notes recognize coworkers who model the ANTHC behavior standards through the myHero portal (the icon to access the portal is located on the Employee Space homepage in myHR).

How do I submit a rave through myHero?

- Log into myHR, click on the myHero icon, click on the  button in the upper right-hand corner, select a category, find your coworker, and complete your rave submission. You can nominate up to 10 people with one rave!

Who can see a rave once submitted?

- The coworker you sent a rave to, your supervisor, and their supervisor.

Where can I find my raves?

- Log into myHero and look under **Raves Received**. Raves will be saved in the system indefinitely.

Where can I find raves I've submitted?

- Log into myHero and look under **Colleagues Recognized**.

How do I know which categories I've been recognized for?

- Log into myHero and look under **Raves by Category**.



Can I delete a rave once it's been submitted?

- No. Once a rave is submitted, it's there permanently.

What if I can't find a coworker?

- Contact the myHero tech support team at myHero@anthc.org.

Under what circumstances will my rave be reviewed?

- Supervisors will receive an email copy of rave submissions recognizing their staff as well as if their employee sends a rave to another employee. Raves are a great tool for supervisors to utilize for employee of the year nominations and during the annual performance evaluation timeframe.
- You are only able to view your direct raves or the ones you have sent to others in myHero, so **supervisors need to save copies of the emails they receive for their staff.**
- Raves will be shared via various employee communication publications to recognize staff across the organization.

Can I print out my rave?

Yes, we encourage departments to find fun ways to share raves! You can either print out the email directly from Outlook or you can log into myHero and print from the system.

Who will the rave come from?

- The rave notification email will come from No-reply@anthc.org.



What categories can I recognize an employee for?

- We all have an impact on the lives of Alaska Native people, regardless of our role at ANTHC. Our Behavior Standards were developed as guidelines and we ask all employees to commit to and model as we strive to provide the very best service to our patients, each other and our community. myHero is a tool to encourage employees to recognize their colleagues across campus who exemplify our behavior standards every day.
 - **Accountability:** We accept our role in making responsible and sustainable decisions for our team, time, funding and property.
 - **Communication:** We respectfully and ethically interact with each other and those we serve and communicate to share information.
 - **Professionalism:** We take pride in our work and act as a role model for others.
 - **Quality:** We strive to deliver outstanding performance in every aspect of our work.
 - **Respect:** We recognize the value in other people and treat each other with compassion.
 - **Teamwork:** We include others and utilize collective knowledge, talents and efforts to advance ANTHC's vision.

