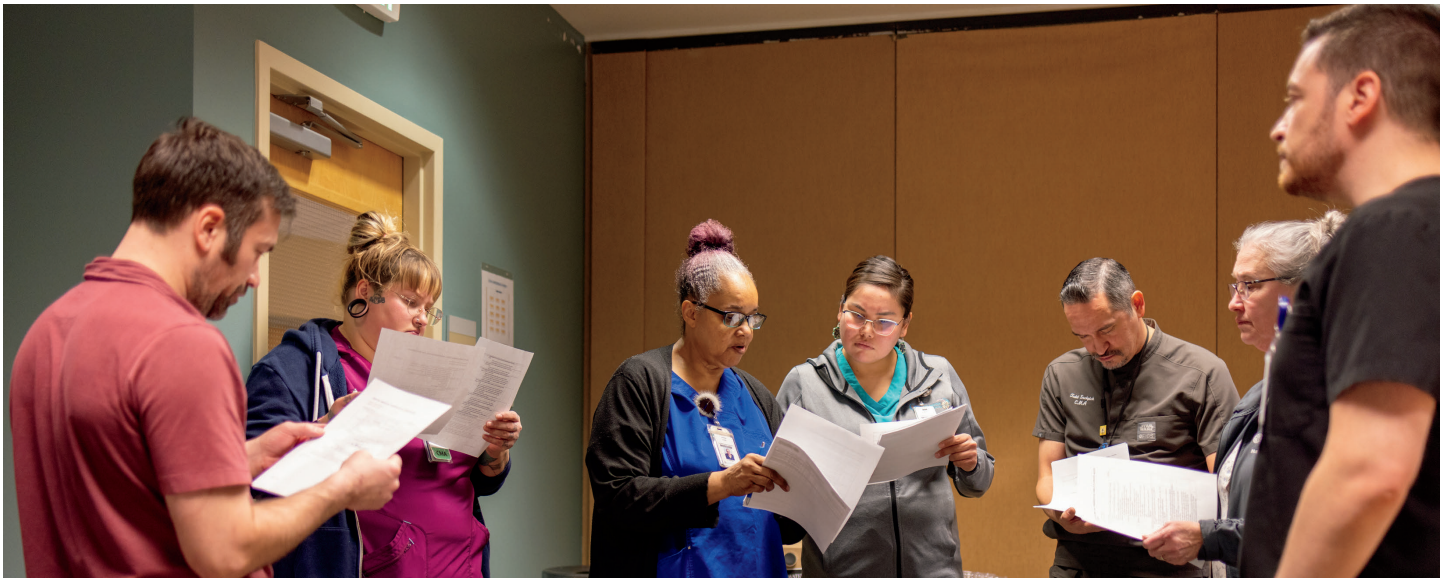


# Alaska Native Medical Center Patient Safety Quarterly



## ANMC Prepares to Transition Pediatric Emergency Kits to Broselow Carts

In an upcoming practice change aimed at enhancing pediatric emergency care, ANMC will replace traditional pediatric "tackle boxes" with Broselow carts. The transition date has not been scheduled at this time because we are waiting on the arrival of the new Broselow carts. The Resuscitation Committee wants to start spreading the word about this change in our emergency process. Once in place, these carts will replace pediatric tackle boxes as the primary resource for emergency care, ensuring quicker and more accurate responses to critical situations.



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Coffee card drawing for taking PSO survey!

## ANMC Certified Medical Assistant Skills Fair

ANMC hosted its first series of Certified Medical Assistant (CMA) education and training days in November as part of our commitment to providing high quality services and a safe environment for patients and health care workers. The topics covered were:

- Biomechanical Safety
- Clinic Intake Process
- Critical Values
- Customer Service Standards
- EKG Orders and Testing
- Ergonomics
- Hand Hygiene
- Infection Prevention
- Informed Consent
- Instructions for Use (IFUs)
- Medication Management, Administration, and Documentation
- National Patient Safety Goals
- Personal Protective Equipment (PPE)
- Safe Patient Handling and Mobility
- Specimen Collection and Handling
- Safeguards for Protected Health Information
- Standard Precautions
- Team Communication
- Telehealth Intake Process

All 74 CMA participants completed competency assessments through demonstration at workstations. A special thank you to the teams in Specialty Clinic Nursing Services, ANMC Occupational Therapy, Patient Transport, Print Shop, and Food and Nutrition Services.




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## Code Cart Check-off Sheet

In critical situations, our Code Carts serve as the tool to facilitate lifesaving care. The importance of auditing these carts cannot be understated, as supported by evidence-based literature and our accrediting bodies. We as leaders need to hold ourselves accountable when managing the compliance of this check-off form. Historically we have done OK to ensure our Code Carts are appropriately checked off. Our standard is 100% compliance. Anything less invites negative, often catastrophic outcomes. As a nurse who has been in a code with insufficient code cart components, I (Matthew Kinsler) can attest to the frustrating, demoralizing feelings that arise from such a situation. Our staff deserve better and should never be put into that situation.

Moving forward: After acquiring feedback from multiple entities across ANMC, our Code Cart Check-off Sheet has undergone some minor changes to both simplify and increase accountability for its completion.

Beginning Nov. 18, 2024, the expectation is that managers in areas with Code Carts and corresponding Code Cart Check-off Sheets round daily on their Code Carts when that manager is present on the unit. There is a section in the bottom left-hand corner that asks for the manager's ID and their acknowledgement of review. Per the direction of our CNO, each event of noncompliance will require the manager or director to complete a documented teaching and mentoring session to their staff. Beginning Nov. 25, 2024, every Monday, for a period of three weeks, leadership in each area will hand deliver Emily Stevens their audit forms along with a copy of each mentoring session, if necessary.

## EKG Improvements Project

### Situation:

Training on the new EKG procedure (Procedure #500-53) is ready for assignment through HealthStream, starting Dec. 16, 2024. This training is mandatory for specific job families and providers.

### Background:

The training includes essential information on EKG capture, documentation, and scanning EKGs into the EHR. Trainees from specified job families (e.g., nurses, CNAs, technicians) must complete both the training and attestation, while providers will review and sign an attestation confirming they have reviewed the procedure.

### Assessment:

Procedure #500-53 is approved, and HR will assign the course for the positions required to complete the training. EKG equipment upgrades have been made to ensure a universal workflow.

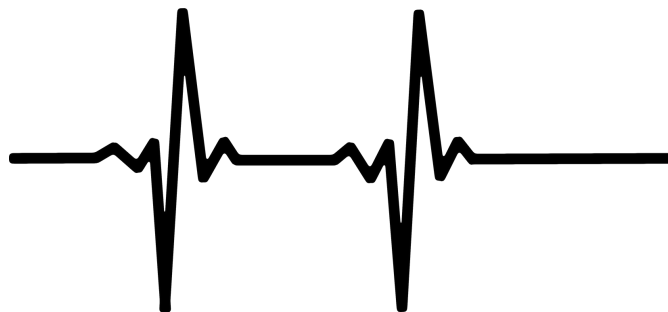
### Recommendation:

- Course Live Date: Dec. 16, 2024
- Training Completion Deadline: Feb. 28, 2025
- Assigned Staff: All inpatient, emergency services, specialty clinics, and specific providers in surgical and primary care services.

The EKG Improvements project began in July 2024 and covers a variety of areas of opportunity for ANMC's EKG process: clearing backlogged studies on machines, replacing aged machines, documenting software needs, creating a campus-wide EKG procedure, and scanning process improvements.

As a result of this project, we have standardized to two models: TC-50 and TC-70 machines on campus with new education sheets attached on how to correctly obtain EKGs. A HealthStream EKG training is now available to help increase EKG quality on campus. This project is set to conclude on Dec. 31, 2024, with upgrades to the Philips IntelliSpace system next year as a follow-up initiative.

If you have any questions regarding the project, please contact Coleen Fett, Vice President of Patient Quality and Experience and Victoria Bower, Project Manager. A special thank you to project team members: Josh York, Kasey Murphy, Veronica Hoffman, Dr. Donna Galbreath, Danelle Stein, Charlotte Waters, Angela Hennings, Josh LeMasters, Crystal Williams, Julia Polinski, Bradley Hudson, Dawn Geest, Francis Connor, Dr. Matt Schnellbaecher, Dr. Jeremy Hunter, Dr. Eric Stewart, Lauren Poulsen, Matt Kinsler, Cyndi Cieslak, Sean Fisher, Dr. Jane Heisel, Kati Campbell, Jaimie Williams, Charlene Ihly, LaTasha McKnight, Patti Bailey, Cheryl Leonard, Julianna Fuqua, Cheryl George, Pauline Tise, and Brooke Field.



## 3 Focused Regulatory Findings - DECEMBER

A monthly concentration on three items that are trending as noncompliant, repeat citations, or difficult to convert improvements



### Used Instruments

- Used instruments must be cared for in a manner to prevent difficult cleaning/ sterilization.
- Instruments are often found in a biohazard bin or bag, dry or not soaking as indicated.
- All instruments that need cleaned, must be soaked or moistened until they are cleaned or sterilized to prevent hardening of bioburden or contamination.



### Adhesive Tape/Residue

- Surfaces must be wipeable and prevent the accumulation of dirt, dust, and disease.
- Tape is used in many areas of the hospital for hanging items. Tape is not a wipeable vehicle and often results in adhesive being left behind.
- Tape should not be used to hang anything (office space allowed).



### Gas Cylinders

- Gas cylinders require secure storage, appropriate labeling and understanding of their full vs empty status.
- Storage areas often have tanks unsecured and laying on the ground, or tanks in the incorrect empty/ full location.
- Store tanks on the portable carts or the holding racks when not using (<500 PSI = EMPTY).

## Earn CE credit for reading the Patient Safety Quarterly and completing a survey!

In support of improving patient care, ANMC is jointly accredited by the Accreditation Council for Continuing Medical Education, the Accreditation Council for Pharmacy Education, and the American Nurses Credentialing Center, to provide continuing education for the health care team. Pharmacy CPE credit will be posted to the online CPE Monitor system within 60 days following completion of each activity when applicable.

### Contact hours:

ANMC designates this activity for a maximum of 2 contact hours, commensurate with participation provided in 0.5 contact hours upon completion of quarterly survey/evaluation tool. Enduring access for credit is available during the month of publication, example: The January 2025 Patient Safety Quarterly will provide access for CE credit until Feb. 28, 2025. This CE opportunity is a communication skills event and not applicable to commercial bias. No mitigation or disclosure is needed.

### Requirements for successful completion:

To receive CE credit, please make sure you have read the Patient Safety Quarterly and completed the electronic survey/evaluation tool by Feb. 28. Scan the QR code to access the survey. For more information, contact [jlfielder@anthc.org](mailto:jlfielder@anthc.org) or 907-229-1185.



[qrco.de/bdrV5j](https://qrco.de/bdrV5j)



[qrco.de/bfeHO7](https://qrco.de/bfeHO7)

### Complete this survey for a chance to win a coffee card!

Share your thoughts about the ANMC PSQ by scanning the QR code and completing the survey, and you will be entered into a coffee card drawing. Twenty winners will be selected each quarter. The drawing will occur in early March.

## Do you have a story or something to share in the Patient Safety Quarterly?

Contact the Patient Safety Committee at: [patientsafetycommittee@anthc.org](mailto:patientsafetycommittee@anthc.org)